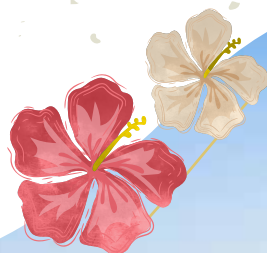


Camping Village & Spa

LE FLORIDE
& L'Embouchure



CATALOGUE 2023

CREATING MEMORIES SINCE 1960

WELCOME HOME

THE WORLD OF LE FLORIDE ET L'EMBOUCHURE

Camping le Floride et l'Embouchure is so much more than just a campsite, you'll feel like you're really getting away from things and enjoying a change of scene the minute you arrive.

Set in the heart of lush vegetation with magnificent palm trees, pine and eucalyptus trees and featuring unique and unexpected setting landscape from the four corners of the world, you will finally be able to let it all go and recharge your batteries whilst feeling as if you must surely be thousands of kilometres away from home:

Relish the caress of the warm sun on your skin, listen to the gentle murmur of the waves and breathe in the salty sea air.

It will be the perfect opportunity for you to make truly unforgettable new memories that will warm the heart and guide us on our path through life. All those smiles, laughs and shared moments with loved ones generate such strong emotions that we feel that complete happiness is right there, in that moment.

So don't hesitate any longer, come and join us in our corner of paradise, put your bags down and enjoy the present.

Sylvie & Lionel
MANAGERS



WE WELCOME YOU IN SEVERAL LANGUAGES :





**12
HECTARES**

603 PITCHES

- 466** accomodation option
- 91** pitches with no facilities
- 46** pitches with private sanitary blocks

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CAMPSITE HISTORY

THE WORLD OF LE FLORIDE & L'EMBOUCHURE

What happened on that day back in 1960 that drove Madeleine and François make a major life change and swap their little grocery shop for a patch of land by the sea where nothing grew.

A moment of madness, definitely, and perhaps the desire to do something for the very first campers who had already set up makeshift camps on this stretch of beach. They started off by providing them with a water supply, which soon led to installing sinks and toilets. And they enjoyed the company of these tourists with their strange accents so much that they spent more and more time with them.

It was hot and the earth was dry. But François had a green hand, which he turned to planting, sourcing seeds from all over the place. He planted palm trees, pines and eucalyptus, and every evening he would water these tiny shrubs, talking to them and showering them not just with water, but lots of love too - and they grew!

And so the Camping de l'Embouchure, located where the sea meets the river Agly, came into being, and slowly but surely modernized, and soon the first caravans would appear, followed by mobile homes and chalets...

In 1970 Camping le Floride was created following the acquisition of a plot of land opposite. It was given its name after a speech made by General de Gaulle on a visit to Bacarès: "The Mediterranean coast will become the new French Florida" he said! François and Madeleine were utterly delighted and they weren't wrong!

Since then, generation after generation have visited the campsite, with strong friendships made between visitors coming from all over Europe. All these special holiday moments shared with friends and family are unique and so precious that they stay forever engraved in our hearts and minds.



MORE THAN A TEAM, A BIG FAMILY



The adventure continued until 2013 when a financial group tried to buy the family-owned campsite. Luckily the third generation of the founding family, the Michel family, resisted and recovered it in extremis.

The notion of family has always been firmly rooted in the campsite's DNA, both through the family spirit that prevails and also thanks to big team of staff that make a big extended family.

A team of about 150 people whose mission each year is to ensure that you have an unforgettable holiday.

Whether they work on reception, in the technical team, at the spa or pool or in events at the entertainment, each member of staff has been hand-picked for the kindness and passion for their job. Each and every day they give the very best of themselves so that your time with us is magical, and we would like to thank you for any enthusiastic feedback you wish to share to help us always excel at what we love doing.

Make the most of every moment you spend with us, may your holiday be truly wonderful and the source of happy memories you will cherish forever.



PYRÉNÉES-ORIENTALES BETWEEN LAND & SEA

DISCOVER A REGION RICH IN CULTURAL HERITAGE

Explore the amazing landscapes between the Pyrenees and the Mediterranean, the long sandy beaches, watersports and sports and friendly, diverse Catalan culture.

The Lydia steamer - Barcarès



PORT-BARGARÈS

A lively seaside resort between the sea and lagoon. A sports-loving town with family appeal where nature is everywhere. The 14 km cycle path will delight walkers and cyclists alike.

NATURE ON THE DOORSTEP

Thanks to our direct access onto Bacarès beach, a few minutes is all it takes to hit the beach. Would you like to see the sun rise up over the water? Just walk a few metres to enjoy the beauty of this unforgettable experience.

Hiking and cycling trails and boat trips are available for a perfect holiday. The village of Bacarès extends a warm and invites you to soak up its relaxing, friendly atmosphere.



L'OCCITANIE

A region of contrasts : between the sea and the mountains, with breathtaking views and a remarkable cultural identity.



THE BEACHES

Direct access to the beach with private gate : next to the mouth of the River Agly. The pleasure of lazing around on the golden sand in the warm Mediterranean sand, with a mountain view.



AGE-OLD HERITAGE

The artists' city of Collioure, the narrow streets of Perpignan, the fortified village of Villefranche-de-Conflent, the Cathar castles ... **there's no shortage of ideas for walks!**

SPANISH CATALONIA

Just a stone's throw away, Spanish Catalonia is an added delight less than an hour's drive away : in Salvador Dali's footsteps, visit Figueres and the white village of Cadaquès, bustling Girona or the beaches on the Costa Brava.





View over the water park



WATER PARADISE





HAVE FUN !

Paddling pool with water games, current sensation river, slides for children. **Thrills** : Space Hole & dome slide (from 1.20m).

UNWIND !

Covered heated 25 metre pool for fun and pleasure throughout the season.

RELAX !

All the equipment for guaranteed relaxation : solarium, Californian pool, sunbeds in the water, jacuzzis, terrace with a panoramic view.

LEARN !

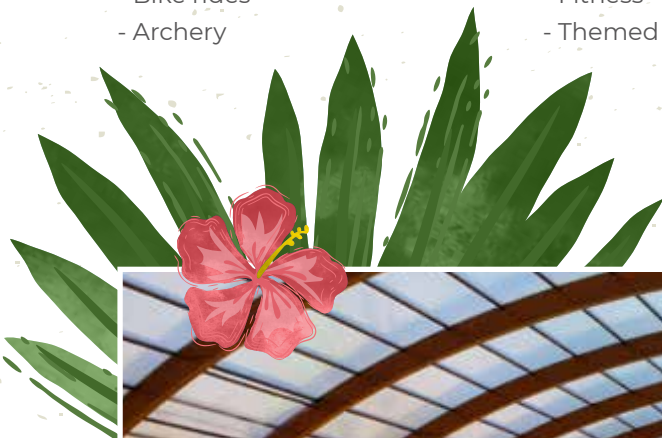
Aquagym, aquabike water polo, water volleyball, swimming lessons, baby swim session.

Late night opening in summer.

ENTERTAINMENT ALL SUMMER LONG !

A HOLIDAY VILLAGE WITH LOTS TO OFFER...
ENTERTAINMENT, SPORT AND RELAXATION !

- Paddleboard
- Pony rides
- Aerial yoga
- Parents-children yoga
- Bike rides
- Archery
- Gym
- Pétanque
- Sports tournaments
- Aquagym/Aquabike
- Fitness
- Themed evenings



Some activities are only organized during high season.



A COMPLEX FOR THE WHOLE FAMILY



KIDS CLUB

FROM 4 TO 12 YEARS

Treasure hunts, giant games outside, craft activities... to make **unforgettable memories and friendships.**

TEENS ACTIVITIES

FROM 13 TO 18 YEARS

A dedicated youth leader for lively daytime and evening events with water polo tournaments, towed inner tube rides, club nights...



THE BIG PARADE

Don't miss the big parade along the campsite alleys, with a vibrant team accompanied by our mascots!



AND ALSO...

Children's play areas, ping pong tables, fun zone with trampolines and zip slides.



CIRCUS CAMP

REVEAL YOUR INNER CIRCUS ARTIST AT CIRCUS CAMP*

FROM 6 YEARS

The 5 big circus act families are waiting to be discovered at Camping Le Floride. A circus camp with professional equipment and artist coaches awaits you. Open in the summer and during school holidays.

The highlight of the week : a show that your budding acrobats will present to an enthusiastic audience from the campsite on Friday evening.



*Circus Camp: Registration required.



IT'S SUMMER SHOWTIME ON STAGE !

LAUGH, DANCE, SING, BE AMAZED
CELEBRATE !

Professional **entertainment for the whole family** on the main stage at the Camping Le Floride.

We have thought of everything to ensure that your holidays at the campsite are completely unforgettable !





EVENINGS

WHERE YOU'RE THE STAR !

DANCE NIGHTS

To take your breath away : the opportunity to let yourself go on the dancefloor: Foam and snow nights.



FOR YOUR CHILDREN

The opportunity to take to the stage in their very own show with Circus Camp.



THE BIG SHOWS

- ☑ Children's shows
- ☑ Musical shows
- ☑ Aquatic and aerial show
- ☑ Themed shows
- ☑ Magic and hypnosis
- ☑ Cabaret
- ☑ Comedy
- ☑ Concert



Download !

PRACTICAL !

COOL N CAMP

Download the "**Cool N Camp**" application on your smartphone **to view all event times in real time!**





EASTER AT THE CAMPSITE !



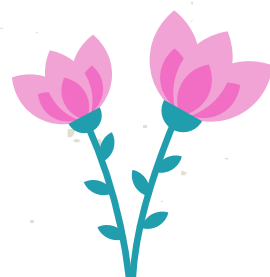
THIS WAY FOR CHOCOLATED HOLIDAYS !



Prepare yourself for an invasion of giant rabbits, chocolate avalanches and egg hunts for your Easter holidays, **in total immersion experience** from 7 April to 7 May.

Get ready for the Great Easter Egg hunt!

ARE YOU READY ? GET SET !
GO...



HALLOWEEN AT THE CAMPSITE !

ARE YOU DARE TO BE QUAKING IN YOUR BOOTS ?



To celebrate Halloween the way it should be, we have decided to host a gathering of witches, vampires and monsters from
21 October to 5 November.

Parades, events, house of horror and entertainment all in a
terrifying atmosphere !

**PREPARE TO EXPERIENCE 2 UNFORGETTABLE WEEKS
IN A MYSTERIOUS, FESTIVE ATMOSPHERE !**

DINING

LOCAL PRODUCTS AND LANGUEDOC FLAVOURS
TO DELIGHT YOUR TASTE BUDS !



THE RESTAURANT

You'll love the fresh produce from Roussillon, fun speciality evenings, and our friends' corner for enjoying tapas together.



THE LOUNGE TERRACE

With a cocktail in your hand or a large ice cream on the table in front of you, sit back and enjoy the sun in this space with its exotic inspiration setting.

L'INKKA SNACK BAR

Marion and Gaylor will give you a warm welcome and cool refreshments, slush puppies and snacks... with a view over the swimming pools !



THE STARLITE DINER

An authentic American Airstream with a gourmet burger and pizza menu.

EVERYTHING YOU NEED !

THE CAMPSITE GROCERY STORE

You'll find everything you need on site in the little campsite supermarket which also sells fresh fruit and vegetables

Caroline and Sébastien stock 800 Casino brand products, as well as regional wine, souvenirs, children's games, swimwear, postcards, newspapers, fresh bread and pastries every morning.



RENTAL SERVICE

From bikes to rollerblades, paddleboards, from fridges to aircon, through plancha bbq sets, **we've got it covered with our on-site rental service.**

COCOA BOUTIQUE & INFO POINT

Adult and children's fashion, souvenirs in the campsite colours : bags, hats, wallets, pens, soft toys, postcards...

Entry tickets at the special Le Floride rate for unforgettable experiences: The African Reserve in Slgean, Aqualand, Vallée des Tourtues, Musée de la Préhistoire, Grottes de Canalettes, Boat trips, Canyoning, Jet-Ski, ... etc.



KAHUNA SPA

THE PROMISE OF AN UNFORGETTABLE BREAT WITH OUR WELLBEING SPACE

Our Camping-Village has created **professional services to take care of you.** Thanks to our top-end services, everything is available to ensure you can enjoy true moments of relaxation.



- ☑ Nail Bar
- ☑ Children's treatments
- ☑ Oriental hammam
- ☑ Body exfoliation
- ☑ Massages from around the world
- ☑ Face and body treatments
- ☑ Epilation for women and men
- ☑ Spa-jet, massage cabin with water jets
- ☑ Balneotherapy





KAHUNA COIFF'

HAIRDRESSING SALON AND BARBER



Talk to our stylists about getting a new holiday look.
Our men's, women's and children's salon welcomes you for
a new or updated style.



- ☑ Men's cuts
- ☑ Children's cuts
- ☑ Women's cuts and styling
- ☑ Colour/Tints
- ☑ Highlights
- ☑ Perms
- ☑ Straightening
- ☑ Haircare
- ☑ Lasting treatments



NEW !

BY CAMPING LE FLORIDE & L'EMBOUCHURE

Spoil your loved ones and offer them an unforgettable moment at our campsite ! **The aim is to have fun and share a memorable moment together.**

Would you like to do things differently this year ?



YOUR PRIVATE EVENTS

Whether it's your child's birthday, or perhaps a loved one's or even your own, or a special occasion you want to celebrate, our events department will organize an event that surpasses your expectations.

OUR EVENTS PACK

- ☒ Cake
- ☒ Candles
- ☒ Balloons*
- ☒ Card
- ☒ Sweets



Optional extras: Bottle of champagne, bottle of rosé, number balloon, bunch of flowers, extra cake...

All our packs can be modified to suit your requirements.

*Includes installation



EVENTS

SEMINAR ORGANISATION FOR PRIVATE OR PUBLIC COMPANIES

Does your company, association or group need to organize an event?

We offer bespoke services and customized, all-inclusive stays to welcome your group to a pleasant and friendly setting suitable for work or relaxation:

- ☑ Rooms of varying capacities to organize your meetings
- ☑ Comfortable accommodation in chalets or bungalows with TV, WIFI and sheets included.
- ☑ Dining and bar on site, rates available with or without meals included (breakfast to dinner incl.).
- ☑ Dedicated events for the arrival of your team (perfect for moments of relaxation and bonding between employees): introduction to archery, fitness lesson, aquagym, karaoke, dance nights...).
- ☑ Free access to the water park with heated pool and jacuzzi as well as the fitness room.



TEAM BUILDING

CONTACT US

We have specific offers designed to :

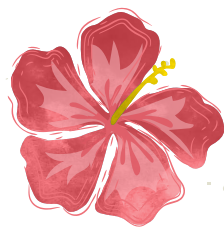
- ☑ Welcome groups
- ☑ Team building, dining and dedicated entertainment

To discuss your event with us :

+33 04 68 86 11 75
contact@floride.fr



CAMPING WITH NATURE VERSION



A NATURAL AMBIANCE ON SPACIOUS, CLEARLY DEFINED PITCHES



CLASSIC PITCHES

For tents, caravans and campervans, shady or sunny pitches in a green setting for 2 to 6 people. Access to high-end shared toilet and shower blocks, one of which is heated.

WITH INDIVIDUAL SANITARY FACILITIES

Semi-shaded pitches with **individual sanitary facilities** 100 metres from the sea and next to the river.



SPECIAL OFFER

7 DAYS
FOR THE PRICE OF 6

*Valid for all pitches from 07/04 to 02/07
and from 28/8 to 30/09



RESERVE

YOUR NEXT HOLIDAY
ON A PITCH



DARE TO BE UNUSUAL !

Everyone will find something to suit their style from our rental selection: unusual, family-friendly, premium... all in a natural setting planted with trees.

Non-contractual photos

UNUSUAL ACCOMMODATION



GABINS ON STILTS

2+2

20 m²

1 double room

1 relaxation area with fold-out sofa

Individual sanitary blocks



FAR WEST CARAVAN

2+2

23 m²

1 double room

1 lounge with convertible sofa with pull-out bed

1 terrace



COSY & COMFORT RANGE

THE COSY AND COMFORT RANGE ALSO BENEFITS FROM :

- ✓ Kitchen corner
- ✓ Crockery
- ✓ Fridge
- ✓ Ice box or freezer
- ✓ Microwave
- ✓ Television
- ✓ WC



PMR ACCESS :

The campsite is entirely accessible to people with reduced mobility, including the water park area (with a chair for accessing the water), reception, supermarket and wellness area...

Discover the LIFE mobile home specially designed for people with reduced mobility.

Non-contractual photos.

COSY RANGE



BIKINI

2+2

20 m²

1 double room

1 lounge with sofabed

1 pergola or terrace



BAHAMA

4+8

28 m²



AIR-CONDITIONING

1 double room

1 room with 2 single beds

1 lounge

1 terrace

COMFORT RANGE

QUATRO



24 m²

1 double room

1 room with 2 single beds

1 lounge

1 terrace or pergola



AIR-CONDITIONING



ORLANDO



30 m²

1 double room

1 room with 2 single beds

1 lounge with sofa bed

1 terrace



AIR-CONDITIONING



LIFE (PMR access)



32 m²



1 double room

1 room with bunkbeds

1 lounge with sofa bed

1 terrace



AIR-CONDITIONING





LARGE COTTAGE RANGE AND PREMIUM SUITE

THE COTTAGE AND PREMIUM
SUITE RANGE ALSO BENEFITS
FROM :

- ✓ Kitchen corner
- ✓ Crockery
- ✓ Fridge
- ✓ Ice box or freezer
- ✓ Microwave
- ✓ Television
- ✓ WC

Non-contractual photos.

LARGE COTTAGE RANGE



LODGE

6

33 m²



AIR-CONDITIONING

1 double room

1 room with 2 single beds

1 room with 2 single beds or bunkbeds

1 terrace



FAMILY

6+2

33 m²



AIR-CONDITIONING

1 double bed

2 rooms with 2 single beds or bunkbeds

1 lounge with sofa bed

1 pergola or terrace

PREMIUM SUITE RANGE

PREMIUM KIT
INCLUDED



RIVA LOUNGE

4

34 m²

1 double room

1 small dishwasher

1 room with 2 single beds

1 terrace



AIR-CONDITIONING



PREMIUM KIT
INCLUDED

RIVIERA SUITE

6+2

40 m²

1 double room

1 dishwasher

2 rooms with 2 single beds or bunkbeds

1 terrace

1 lounge with sofabed

2 bathrooms



AIR-CONDITIONING



TIKI VILLAGE RANGE AND CHALETS

THE TIKI VILLAGE RANGE
AND CHALETS ALSO BENEFIT
FROM :

- ☑ Kitchen corner
- ☑ Crockery
- ☑ Fridge
- ☑ Ice box or freezer
- ☑ Microwave
- ☑ Television
- ☑ WC

Non-contractual photos

TIKI VILLAGE RANGE



 AIR-CONDITIONING

FARÉ MAORI

 6+

40 m²

1 double room

1 dishwasher

1 room with 2 single beds

1 terrace



 AIR-CONDITIONING

FARÉ ALOHA

 4+

32 m²

1 double room

2 rooms with 2 single beds

1 dishwasher

1 terrace



THE CHALETs RANGE

SAVANNAH



39 m²

1 double room

1 room with bunkbeds and
1 single bed

1 lounge

1 terrace



AIR-CONDITIONING



COLONIAL



45 m²

1 double room

1 room with 2 single beds

1 room with bunkbeds

1 terrace

1 lounge with sofa bed



AIR-CONDITIONING



TROPICAL



52 m²

1 double room

1 room with bunkbeds

1 lounge with sofa bed

1 dishwasher

1 terrace



AIR-CONDITIONING





PREMIUM RANGE WITH SPA

THE PREMIUM RANGE WITH SPA
ALSO BENEFITS FROM :

- ✓ Kitchen corner
- ✓ Crockery
- ✓ Fridge
- ✓ Ice box or freezer
- ✓ Microwave
- ✓ Television
- ✓ WC

PREMIUM KIT INCLUDED

Non-contractual photos

PREMIUM RANGE WITH SPA

Our top-end accommodation : optimal comfort, XL rooms and bathrooms, private jacuzzis... Luxury in a natural setting with beautiful landscaping.



RIVA LOUNGE & SPA

4

36 m²

1 double room

1 room with 2 single beds

1 dishwasher

1 terrace with private jacuzzi



AIR-CONDITIONING





RIVIERA SUITE & SPA



1 double room

2 rooms with 2 single beds or bunkbeds

1 lounge with sofabed

2 bathrooms

1 dishwasher

1 terrace with private jacuzzi



AIR-CONDITIONING

KING SUITE & SPA



ou



1 double room

1 or 2 rooms with 2 single beds to bunkbeds

1 lounge with sofabed

1 bathroom

+ 1 separate studio with 1 room with 1 extra bathroom

1 terrace with private jacuzzi



THE LITTLE EXTRAS FOR YOUR COMFORT !

À LA CARTE OPTIONS

RESERVATION OPTIONS



Pitch preferences: from €20 to €40
Late departure (in low season): €20

BEDDING KIT

2 flat sheets, pillowcases



1 person: €12
2 people: €20

TOWEL KIT



1 person: €9

FINAL CLEAN OF RENTAL ACCOMMODATION



Mobil-Home 1 bedroom: €75
Mobil-Home 2 bedrooms: €85
Mobil-Home 3 bedrooms: €95

BABY KIT

cot and mattress + high chair

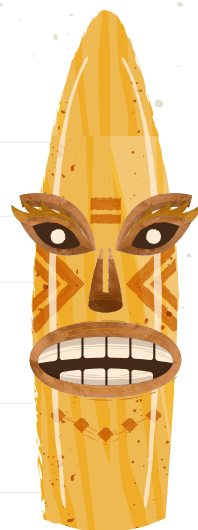


€3/day in low season
€5/day in July/August

PLANCHA RENTAL WITH GAS BOTTLE



Small format: €7/day
Large format: €50/week or €80/2 weeks



BREAKFAST

2/3 PEOPLE, PACK FOR 2 NIGHT
BY RESERVATION

Pastry delivery : €8/day
(1 baguette and 3 pastries)

Breakfast kit : €25 for a kit
(milk, orange juice, coffee, tea, sugar,
butter, jam, chocolate powder, 1 baguette
and 3 pastries)



PREMIUM KIT*

ADD PEACE OF MIND TO YOUR RENTAL

**Sheets and towels, beds made on
arrival, final clean at end of rental and
welcome gift.**

S Kit (1 bedroom) : €109
M Kit (2 bedrooms) : €139
XL Kit (3 bedrooms) : €169

*The Premium Kit is already included in the
Suites rates and the Premium ranges.

Option to change sheets:
S = €20 - M = €30 - XL = €40

YOUR SPECIAL RESERVATION OPPORTUNITIES

EXTRA NIGHTS

Valid for rentals from 08/04 to 03/07
and from 31/08 to 06/11

14 nights for the price of 12
21 nights for the price of 18
28 nights for the price of 24

LONG STAYS

4 weeks
(excluding July and August)

Bikini: from €745 to €798
Quatro/Bahama/Orlando: from €1075 to €1092
Lodge/Family: from €1054 to €1148

POINTS / LOYALTY CARD

From the 1st year

Collect loyalty points. You'll enjoy lots of advantages and reduction with your card.

REFER A FRIEND

€25 for you
€25 for your friend

Offer valid from one-week bookings.
Refer up to 4 friends/year.



For a rates offer that reflects your needs and your selected period,

VISIT :



www.floride.fr



***All the prices listed include holiday taxes.**

New access bracelets: pay for all your services without getting your purse out.



GUESTS WITH REDUCED MOBILITY

WE PAY PARTICULAR ATTENTION TO WELCOMING GUESTS WITH REDUCED MOBILITY

Our campsite is fully accessible to all, including the water park, reception, supermarket and wellness area...

We have a specially designed chair that guests with reduced mobility can use to access the water in our heated pool.

We have 2 mobile homes for PMR: the LIFE models.

OUR CAMPSITE IS COMMITTED TO THE ENVIRONMENT

The environment and its protection are particularly important to us. Our site is a very special place, bordered by beautiful sandy beaches.

Here we live in harmony with nature.

WASTE MANAGEMENT

- ✓ Free recycling sacks
- ✓ Composting
- ✓ Reduced printed material, preference for digital
- ✓ Used battery disposal point
- ✓ Recto/verso printing
- ✓ Reusing scrap paper

ENERGY SAVING

- ✓ LED bulbs
- ✓ Key switch
- ✓ 100% glass wool insulation
- ✓ A or A+ class electrical goods
- ✓ Timer on outside lights
- ✓ Electric vehicles
- ✓ Electric hedge trimmers



Airotel campsites
The independent and passionate
campsite association



OUR LABELS

Camping Le Floride & L'Embouchure has satisfied the criteria for excellence that have enabled it to obtain the following awards :



RESERVATION CONDITIONS

PITCH RESERVATION CONDITIONS

Minimum 7 nights arrival on Saturday, Sunday or Wednesday, departure on Saturday, Sunday or Wednesday.

The pitches have a minimum surface of 80 m² in accordance with the new standards of 2011. The reservation becomes effective after acceptance by the management of your contract with a deposit of 25% of the total amount of the stay + €30 booking fee which will be cashed upon receipt. You will then be sent a confirmation of your reservation. The pitch is available on the day of arrival as stated in the booking contract from 2 p.m. until 8 p.m., until 12 p.m. the day of departure stated in the contract. Maximum 6 persons including babies on a pitch (except for the young people's area: max. 4 people), any additional person, as will any person whose identity has not been indicated at the time of booking. Minors not accompanied by a parent or legal guardian will be refused. A deposit of €100, in cash or by credit card in cash or credit card, will be requested on arrival. For the individual sanitary blocks, the client is responsible for cleaning their sanitary block before their departure.

RENTAL BOOKING CONDITIONS

From 18 June to 11 September: minimum 7 nights arrival Saturday, departure on Saturday, arrival on Sunday or Wednesday, departure on Sunday or Wednesday. Outside this period: minimum 2 nights (3 nights with spa).

The reservation becomes effective after acceptance by the management of your contract accompanied by a deposit of 25% of the total amount of the stay + €30 booking fee which will be cashed upon receipt. You will then receive a booking confirmation. Additional management fees may be charged in the event of a change to a stay that has already been booked. The rental is available on the day of arrival as stated in the rental contract from 4 p.m. to 8 p.m. until 8 a.m. to 10 a.m. on the day of departure as stated in the contract. A penalty of €10 / hour of delay will be applied if the tenant remains in the accommodation beyond the scheduled time. Minors not accompanied by a parent or legal guardian will be refused. Any additional person including babies not listed in the rental booking, as will any person whose identity has not been indicated at the time of at the time of booking.

PREFERENTIAL PITCH OR RENTAL CONDITIONS

Returning customers can choose a pitch number when making their reservation, subject to availability. For this option, a supplement of €20 in low season and up to €40, depending on the rental type in high season, will be charged.

PAYING FOR YOUR STAY

Your stay must be paid in full at least 1 month before your arrival.

No reservation can be transferred to a third party. The payments can be made in cash, holiday vouchers, cheques, bank cheques, credit cards (Visa, MasterCard, Eurocard).

OPTIONS

Options have no contractual value and can be cancelled without compensation by either party after a period of eight days without confirmation.

RETRACTION

In accordance with article L.221-28 of the French Consumer Code (provision of accommodation services), no right of retraction applies to the client once the reservation has been validated by internet or telephone.

CANCELLATION OF A RESERVATION

In the event of cancellation on your part, you will be charged or you will owe:

- An amount equal to 25% of the total cost of the stay, corresponding to the deposit.

As compensation for breach of contract:

- An amount equal to the total cost of your stay if you cancel less than 30 days before your planned arrival date, or if you do not show up on that date.

In the absence of a written message from the client stating that they have had to postpone their arrival date, the pitch

becomes available 24 hours after the arrival date specified in the booking contract and full payment for the services is still required. Telephone messages will not be taken into consideration.

DELAYED OR SHORTENED STAY

No reduction or refund will be granted in the event of delayed arrivals or early departures.

SECURITY – INSURANCE

A cancellation guarantee can be taken out for the stay. The cost of this is 7% of the stay. The specific conditions for this guarantee can be consulted on the floride.fr website. It is the responsibility of campers to take out insurance for their caravan, tent, equipment and their civil liability. The management declines all responsibility in the event of theft, loss or damage due to bad weather or accidents that may occur at the campsite.

DEPOSITS

For rentals as well as for pitches, a deposit of €100, and of €500 for the rentals with spa, is required from the client from the day of arrival, in order to cover costs in the event of damage in the campsite. Means of payment of the deposit:

Credit card (amount blocked but not debited from your account), or cash. A deduction from the deposit, partial or full, may be made in the event of damage or soiling of the rental, the accommodation, the equipment (bicycles, planchas, rollerblades...), the shared infrastructure, etc (non-exhaustive list).

ON ARRIVAL

You must declare each of your accompanying persons. In the event that you have omitted to add a participant and you exceed the maximum capacity of your accommodation, a penalty of €30 per day and per person will be applied (subject to acceptance by the management).

ACCESS TO THE CAMPSITE

To enter the campsite, you have to pass through automatic gates that operate with a number plate reader. This reader will work after registering your number plate at the reception desk and will be programmed for the duration of your stay. If you wish to extend your stay, you must inform reception so that they can reprogram your access to the barrier.

BRACELET: For the duration of your stay, the wearing of a single-user bracelet, which cannot be removed, is compulsory to gain access to the campsite and its facilities, for each person registered at reception. It must be returned on departure. In the event of non-return, the sum of €20 per bracelet will be retained on your deposit.

HYGIENE – DETERIORATION

Household waste and recycling must be put in the containers located at the entrance of the campsite. We ask you to respect the environment, trees, plants etc. by not watering them with waste water and by not creating a clothesline from tree to tree. Return the site to its original state by removing papers, rubbish bins and cigarette butts etc.

ANIMALS

Only one animal per pitch, dog or cat, is allowed. The price is €4 per day in low season and €8 per day in high season. Dogs likely to be dangerous (category 1 and 2, decree of 27/04/99) are refused. Dogs are accepted on presentation of the vaccination booklet (decree of 22/01/85), they must be tattooed (decree of 30/06/92), they must be non-aggressive and must be kept on a lead. Their excrement must be removed by their owners, bags are available at the reception. Under no circumstances must they be left alone in cars, mobile homes, chalets, caravans or tents on the pitch or be tied to a tree.

VISITORS

You may receive external visitors subject to acceptance by the management.

They must park in the «visitor» car park and report to reception upon arrival. In high season a deposit of €3

per person will be requested at the reception. If the visit lasts less than 2 hours, the deposit will be refunded. If the visit lasts more than 2 hours, the deposit will be kept (maximum visit: 12 hours). No refunds are possible after 8pm. For visitors, access to the aquatic park is possible for total price of €10 per adult and €8 per child, only in low season and subject to availability (limited quota/day).

TRAFFIC – NOISE

The speed limit is 10 km/h. in the campsite, parking is prohibited on the roads and access roads. Vehicles must be parked on the pitch or parking area allocated on arrival. Never park your vehicle on the neighbouring pitch, even if it appears unoccupied. Campers may arrive at any time. On arrival, a sticker will be given to you at reception. You must stick it on your windscreen in a visible manner. The gates are closed between midnight and 6am, all traffic is forbidden during this period.

The use of sound equipment must not be audible beyond the perimeter of each pitch.

From midnight to 8am, it is compulsory that everyone respects their neighbours' right to rest.

BEHAVIOUR

Any offensive, insulting, aggressive behaviour, as well as any acts of discrimination, blackmail or harassment towards other clients or campsite employees is strictly forbidden.

SWIMMING POOL RULES

SWIMMING POOLS ARE STRICTLY RESERVED FOR CAMPERS. The aquatic area is open from the opening to the closing of the campsite from 10:00 am to 7:00 pm in low season and from 10:00 am to 8:00 pm in high season. The complete rules are displayed at the entrance of the pools. The wearing of shorts, t-shirts, overalls of any kind is forbidden for hygiene reasons, except for diving lessons. Access to the Space Hole and the Dome Slide is strictly forbidden to people under 1.20m tall.

BARBECUES

Only gas barbecues and planchas may be used. Coal, wood or electric barbecues and planchas are forbidden.

PROTECTION DES DONNÉES/CONFIDENTIALITÉ

Our Privacy Policy and your rights with regard to the modification or deletion of your personal data is accessible on following web page:

www.floride.fr/politique-de-confidentialite/

MEDIATION

In accordance with the provisions of the Consumer Code concerning «the mediation process for consumer disputes», the customer has the right to have recourse free of charge to the mediation service proposed by SAS Camping Le Floride. The «consumer law» mediator proposed is BAYONNE MEDIATION. This mediation service can be contacted:

- online: www.bayonne-mediation.com

- by post: BAYONNE MEDIATION

32 Rue du Hameau - 64200 BIARRITZ

The management would like to inform you that cameras have been placed on the campsite for your safety and ours.

YOUR RESERVATION IMPLIES THE ACCEPTANCE OF THE RULES. THE MANAGEMENT RESERVES THE RIGHT TO EXPEL WITHOUT NOTICE OR REIMBURSEMENT, ANYONE WHO FAILS TO RESPECT THE RULES OF THE CAMPSITE OR WHO GIVES FALSE INFORMATION CONCERNING THE OCCUPANTS ON THE PITCH.

CANCELLATION INSURANCE GUARANTEE CONDITIONS

HOW LONG DOES THE GUARANTEE LAST ?

The duration of validity corresponds to the duration of the services sold by SAS Camping Le Floride. The «CANCELLATION» guarantee takes effect on the date on which this guarantee is taken out for the stay concerned and expires on the day of your arrival at Camping Le Floride (on the outward journey) for the stay in question. The «INTERRUPTION» guarantee takes effect on the day of your arrival at Camping Le Floride for the stay concerned and expires on the day of departure from Camping Le Floride for the stay in question.

TIME LIMIT FOR TAKING OUT THE GUARANTEE

For the cancellation guarantee to be valid, it must be taken out simultaneously with the booking of your stay and the premium must be paid in full by the Policyholder.

HOW LONG WILL IT TAKE TO GET COMPENSATION ?

Your case will be processed within 2 months after receipt of your application. In case of missing or incorrect documentation, the 2-month period will start to run on receipt of the requested documents. Only the date of receipt by SAS Camping Le Floride of the registered letter will be the starting date of the period. If documents are sent by email, SAS Camping Le Floride cannot be held responsible if the processing time is extended. If we do not encounter any difficulties in processing your file, you will not be contacted by the guarantee department. The refund will be made to the bank card used for payment.

Once your file is complete, processed and validated:

- For residents of France, a cheque will be sent by regular mail within 1 month.
- For residents outside France, a bank transfer will be made within 1 month.

CANCELLATION OF STAY

EFFECTIVE DATE : The day of the reservation of the stay concerned and the day on which the guarantee was taken out.

POLICY EXPIRY DATE : The day of your arrival at Camping Le Floride for the stay in question.

BENEFICIARIES : Are considered as beneficiaries, the participants declared to SAS Camping Le Floride at the time of your reservation and therefore of your subscription to the cancellation guarantee.

WHAT DO WE GUARANTEE? WHAT AMOUNT DO WE COVER ?

We reimburse the deposits and any sums paid for the stay concerned at SAS Camping Le Floride and invoiced in accordance with the general conditions of sale, excluding the amount of the cancellation guarantee and the booking fees up to a limit of €5000 per file, when you are obliged to cancel your stay before departure (on the outward journey). The reimbursement per claim may not, under any circumstances, exceed the price of the rental. The amount of the cancellation guarantee is never refundable.

IN WHAT CASES DO WE INTERVENE ?

You are covered in all cases of cancellation, if your departure is prevented by a random event, which can be justified. By random event, we mean all unintentional circumstances on your part or that of one of the beneficiaries and not excluded under the present contract, that were unforeseeable on the day of subscription and resulting from the sudden action of an external cause:

- Serious illness, serious accident or death (except relapse, aggravation of a chronic or pre-existing illness, as well as the consequences of an accident suffered prior to taking out the guarantee) experienced by you, your spouse or de facto spouse, your ascendants or descendants up to the 2nd degree, sisters and brothers.
- Complications due to the state of pregnancy occurring before the 26th week of pregnancy of one of the persons participating in the stay which leads to the absolute cessation of any professional or other activity.
- Dismissal on condition that the procedure was not initiated

prior to the subscription of the guarantee.

- Summons to appear before a court of law, only as a juror/witness or appointment as an expert provided that you are summoned on a date coinciding with the period of your stay.

- Summons for the adoption of a child, provided that you are summoned on a date coinciding with the period of your stay.

- Summons for an organ transplant of yourself, your legal or de facto spouse or one of your ascendants or descendants to the 1st degree.

- Serious damage caused by fire, explosions, water damage or caused by the forces of nature on your professional or private premises and requiring your presence to take the necessary protective measures.

- Theft from business or private premises provided that the extent of the theft requires your presence and the theft occurs in the 24 hours prior to departure.

- Serious damage to your vehicle in the 24 hours prior to the first day of your stay and insofar as the vehicle cannot be used to get to Camping Le Floride.

- Divorce or break-up of a civil partnership provided that is goes to court after the reservation of the stay and on presentation of an official document.

- Deletion or modification of the dates of your paid holidays imposed by your employer for legitimate reasons or exceptional circumstances and officially agreed by your employer in writing before you book your holiday, this document from the employer will be required.

This guarantee does not apply to company managers, self-employed professionals, trades and entertainment workers. This guarantee also does not apply in the event of a change of job.

WHAT WE EXCLUDE : We cannot intervene if the cancellation results from:

- Any circumstance that is only detrimental to the enjoyment of the stay.
- X The failure of any kind, including financial, of the carrier making it impossible to carry out its contractual obligations, the responsibility of the service provider or the carrier.
- Cancellations due to the service provider or the carrier.
- Cancellations due to a forgotten vaccination.
- Illnesses or accidents that have been the subject of a relapse, an aggravation or hospitalisation.

Any illness present before the date of booking the holiday and therefore of subscription to the cancellation guarantee cannot be taken into account.

- In the event of a medical event for which the diagnosis, symptom or the cause are of a psychological or psychiatric nature, and which did not result in hospitalisation for more than 3 consecutive days.

- In the event of a medical prohibition or contraindication to make long journeys.

- Cancellations due to the non-presentation of a document required for the stay.

- Earthquakes, volcanic eruptions, tidal waves, floods or natural disasters.

- The simple fact that the destination of your stay is advised against by an institution, organisation or state.

- Impediment to your travel to the place of stay (lockdown, roadblocks decreed by the State or a local authority, transport strike...)

- Any voluntary interruption of the employment contract of one of the beneficiaries (resignation, contractual termination, etc.).

- Any recruitment on a fixed-term or temporary contract for the period of stay of one of the beneficiaries after the date of subscription to the guarantee.

- Impossibility of taking leave for company managers, company owners self-employed professionals, trades and entertainment workers.

- Any entry into training for the period of stay of one of the beneficiaries after the date of subscription to the guarantee.

- Summons to re-sit an examination.

HOW LONG DO YOU HAVE TO MAKE A CLAIM ?

Medical reason: you must make your claim as soon as it is confirmed by a competent medical authority and the seriousness of your state of health is such as to prevent your stay.

If your cancellation is subsequent to this travel ban, our reimbursement will be 50% of the deposit and any sums paid for the stay concerned to SAS Camping Le Floride, excluding the amount of the cancellation guarantee and booking fees.

For any other reason for cancellation: you must declare your claim as soon as you are aware

of the event that could lead to this guarantee being invoked. If your cancellation of your stay is later than this date, our reimbursement will be 50% of the deposit and any sums paid for the stay concerned to SAS Camping Le Floride, excluding the amount of the cancellation guarantee and booking fees.

WHAT ARE YOUR OBLIGATIONS IN THE EVENT OF A CLAIM ?

- You must send us your cancellation request accompanied by :
- In the event of illness or accident, a medical certificate and/or an administrative hospitalisation report specifying the origin, nature, seriousness and foreseeable consequences of the illness or accident.
 - In the event of death, a certificate and the civil status form or family record book which attests to the relationship.
 - In all other cases, any supporting documents.

INTERRUPTED STAY

EFFECTIVE DATE : The day of your arrival at Camping Le Floride for the stay in question

EXPIRY OF THE GUARANTEE : The planned date of your departure from Camping Le Floride for the stay in question.

THE BENEFICIARIES : Are considered as beneficiaries, the participants present and declared for your stay at SAS Camping Le Floride.

WHAT DO WE GUARANTEE? WHAT AMOUNT DO WE COVER ?

Following a departure for accident or medical reasons (not present at the time of booking) of one of the participants making it impossible to continue the stay, we will reimburse you for the nights not used at the rate paid from the night following the date of the early return.

Similarly, if a member of your family who is not participating in the stay is seriously ill, suffers a serious accident or dies and you have to interrupt your stay as a result, we will reimburse you for the nights not used at the rate paid from the night following the date of your early return.

We also intervene in the event of theft, serious damage fire, explosion, water damage, or damage caused by the forces of nature to your professional or private premises and requiring your presence to take the necessary precautionary measures, we will reimburse you for any nights not used at the rate paid from the night following the date of early return.

WHAT WE EXCLUDE : In addition to the exclusions provided for in the cancellation of the stay, the following are not covered:

- Interruption due to a beauty treatment, a cure, a voluntary interruption of pregnancy, in-vitro fertilisation and its consequences.
- Interruption due to psychological or mental illness or depression without hospitalisation of less than three days.

WHAT ARE YOUR OBLIGATIONS IN THE EVENT OF A CLAIM ?

- You must provide us before your departure, or as soon as possible:
- In cases of illness or accident, a medical certificate and/or an administrative hospitalisation report specifying the origin, nature, seriousness and foreseeable consequences of the illness or accident.
 - In the event of death, a certificate and the civil status form or family record book which attests to the link.
 - In other cases, any supporting documents.



PORT-BARCARÈS

SOUTH OF FRANCE

500, route de Saint-Laurent
66420 Le Barcarès - FRANCE

04 68 86 11 75

contact@floride.fr



GETTING TO THE CAMPSITE



By car

Motorway A9 :
Exit 40 Leucate
Follow signs to Le Barcarès

By plane

Perpignan-Rivesaltes Airport,
Béziers Airport
or Girona Airport.

By train

TGV Station in Perpignan
Then bus 10
Le Floride bus stop

Campsite open from 7 April to 1 October and from 20 October to 5 November 2022

Reserve online at **www.floride.fr**